

Realty Management IT Environment Checklist

Is your technology making things easier, or just adding to the chaos? Take a moment to reflect on these 10 questions.

- 1. Is your technology setup consistent and reliable across all your offices and properties?**
☐ Yes ☐ Somewhat ☐ Not Sure
- 2. Do new agents and staff get onboarded quickly with the access and tools they need?**
☐ Yes ☐ Usually ☐ Not Smooth
- 3. Are departing staff fully removed from your systems without loose ends?**
☐ Yes ☐ Sometimes ☐ Not Confident
- 4. Do your Wi-Fi, internet, and key property tech (like phones, cameras and gate systems) stay online reliably?**
☐ Yes ☐ Occasionally Unstable ☐ Frequently Unreliable
- 5. Are staff devices—personal or company-owned—secured and set up for work use safely?**
☐ Yes ☐ Mixed Use ☐ Not Secure
- 6. Are your software platforms supported and working well together?**
☐ Yes ☐ Some Issues ☐ Often Disconnected
- 7. Do you have one IT partner managing your systems, or are you still juggling vendors?**
☐ One Partner ☐ Partially Unified ☐ Still a Patchwork
- 8. Do you get fast, clear help when tech issues come up, without being the middleman?**
☐ Yes ☐ Sometimes ☐ It Still Falls on Me
- 9. Do you have clear visibility into your IT systems and activity through a central place like a customer portal?**
☐ Yes ☐ Somewhat ☐ Not Really
- 10. Do you have a steady IT plan, or are you still putting out fires?**
☐ Clear Plan ☐ Somewhat Planned ☐ No Plan in Place

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What's Next?

This checklist is a helpful way to pause, take stock, and see how your systems are really holding up. But you don't have to make sense of it all on your own.

We can walk through it with you, point by point.

At Hart Technology Solutions, we help real estate professionals like you create steady, simplified IT environments so your team can focus on people, not problems.

Contact us to schedule a quick review and explore what's possible with the right support in place.

The Hart Technology Solutions Team

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